

## SERVICE DELIVERY ABSTRACT TEMPLATE

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### **PIEDS users' health care- creating health resources for PIEDs users in Melbourne**

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**Background:** PIEDs users generally do not access health care due to negative experiences. Engagement in health care would have beneficial health outcomes for PIEDs users, so creating these appropriate health resources would be a crucial step to engaging PIEDs users into health care.

**Description of model of care/intervention:** As a first step to engaging PIEDs users into health care, we have tried to increase the number of resources that can deliver this health care, in particular medical services. We will describe our recruitment process and partnership with different organisations including APSAD, VHITTAL, Department of Health to help achieve this goal

**Effectiveness:** We have started to recruit interested doctors and within 12 months, will have an increase in resources for PIEDs users to go to for their health care

**Conclusion and next steps:** It had been difficult to find the right doctors to provide health care for PIEDs users in Melbourne. New doctors not working in the area of AOD medicine were recruited and education provided to increase the referral resources for PIEDs users. This process will need to continue for PIEDs users to have easier access to health services. We would then be able to promote this widely to PIEDs users so that they can reduce any harm from their PIEDs use. With the availability of extra health services, we intend to publicise PIEDs health care through consumer events and doctors' events as well as raising awareness through journals and newsletters.

**Disclosure of Interest Statement:** *See example below:*

No disclosures