

MyCheck telehealth pilot: A new service modality supporting asymptomatic clients to navigate BBV/STI testing directly with commercial pathology providers.



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Background Regular testing for blood-borne viruses (BBVs) and sexually transmitted infections (STIs) is important to detect, treat and prevent transmission and health complications. Providing alternative testing options increases access and reduces barriers for priority populations.

Aim

To evaluate MyCheck, a pilot telehealth assessment at SSHC for asymptomatic clients with direct referral to commercial pathology.

Methods

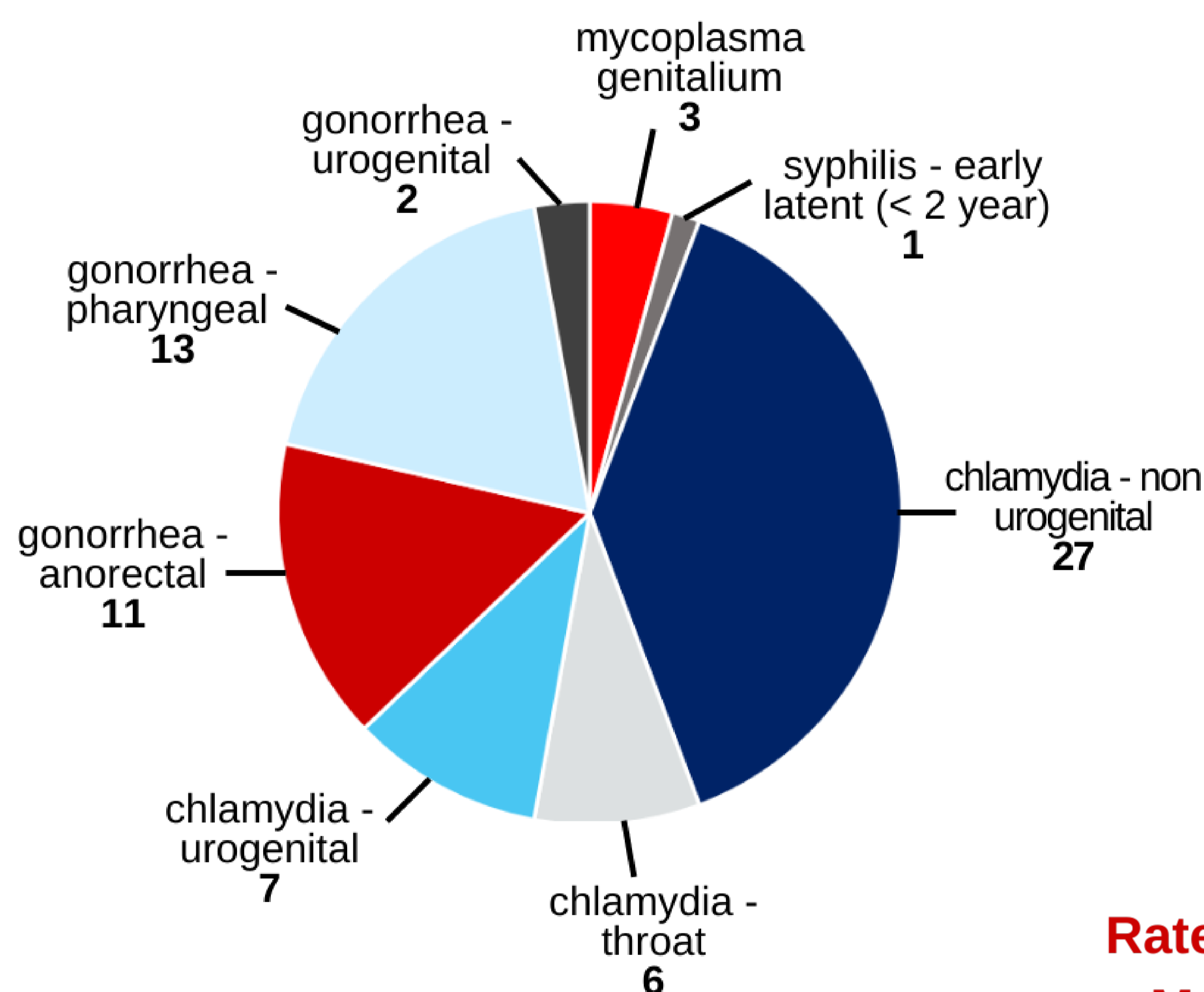
Data was derived from three key sources:

- SHOE (the clinical patient management software)
- Survey data from clients (Survey Monkey)
- Qualitative interviews with stakeholders and clients.

Results

Between 1 June 2021 and 3 Feb 2022

Positive STI rate = 18% (n = 56)



Total number of individuals eligible (n=718)

↓
Acceptance rate
66% (472)

↓
Attendance rate
67% (375)

↓
Rate of eligible clients shifted to MyCheck service - 44% (316)

- Client feedback was predominantly positive with an emphasis on convenience, location and time.
- Staff and clients reported MyCheck to be a useful option especially during service restrictions.
- Integration with existing record management systems improved efficiency.

MyCheck

Test where I want.
When I want.

This service is for existing SSHC clients only
Test at a pathology service near you.

(02) 9382 7440

Conclusion

This study demonstrates MyCheck is an acceptable and effective model of service delivery. Appropriate targeting of the service along with managing technical and training issues is required.