**What is a Quality rural or remote Practice and how do you meet the requirements?**

Dr Tony Lembke, member ACRRM Quality and Safety in Practice Council

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The workshop will include representatives from

* ACRRM’s Quality and Safety in Practice Council,
* the Improvement Foundation,
* the Australian Commission on Safety and Quality in health care and
* the Australian Digital Health Agency.

The workshop will identify what makes a quality rural or remote practice and what are the various ways that you can demonstrate that you are meeting the standards of a quality rural or remote practice.

The workshop will look at how primary care patient safety incidents can be notified and measures introduced to improve patient safety.

**Background**

Australian general practice plays a key role in how the health system ensures safe and high quality care, particularly for individuals living with complex illnesses. ACRRM recognises that quality rural generalist health practice is characterised by the provision of a broad range of services.

There are no good Australian frameworks or suite of tools for educating rural and remote practices in Quality Improvement and Patient Safety.

The Commonwealth is looking at restructuring its practice incentives payments into a single Quality Improvement PIP, the information gathered at this workshop will assist the College in influencing what the QI PIP will look like and how it will operate.

Patient safety is a much broader concept than just clinical care. It hinges on access to care, confidentiality, medical equipment, information exchange, medication use, complaints handling, consultation duration, scope of practice, and responsiveness of the organisation to adverse events, among other things. Even the most dedicated and highly qualified GP will find there are aspects of

their practice set-up that can be improved.