



Australian Government
Department of Health

HEALTH CARE HOMES

▶ Patient-centred ▶ Coordinated ▶ Flexible

Janet Quigley
Commonwealth Department of health

Rural Medicine Australia



What is a Health Care Home?





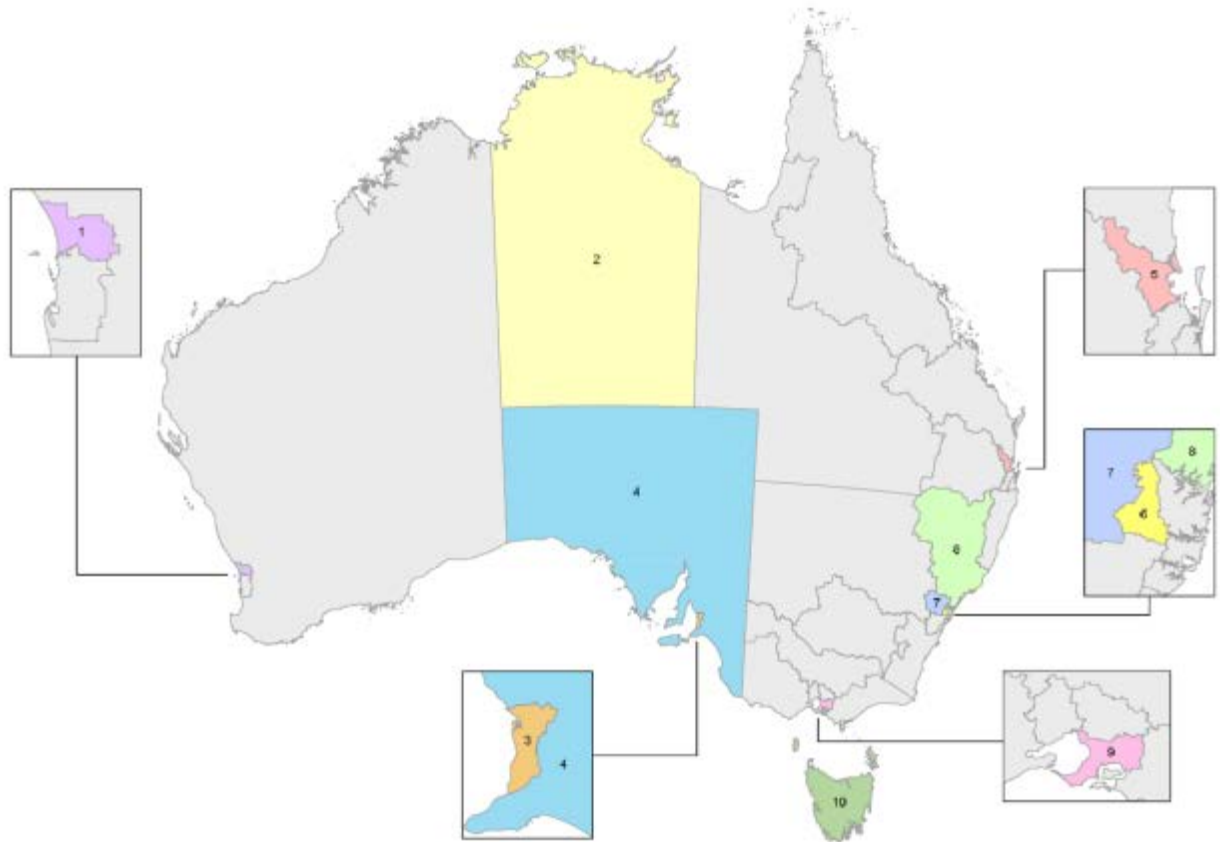
Key Features of a Health Care Home

- Patients, families and their carers as partners in their care
- Voluntary patient enrolment
- Enhanced access and flexibility
- Team based care
- Improved coordination and continuity
- Empowered patients
- Increased provider satisfaction



Health Care Home Regions

1. Perth North
2. Northern Territory
3. Adelaide
4. Country SA
5. Brisbane North
6. Western Sydney
7. Nepean Blue Mountains
8. Hunter, New England and Central Coast
9. South Eastern Melbourne
10. Tasmania





HCH Stage One Trial – Implementation Update

- 22 Health Care Homes commenced on 2 October in the Western Sydney, South Eastern Melbourne, Hunter New England and Central Coast, and Brisbane North PHN regions.
- These Health Care Homes have begun to establish new processes and procedures to support patient engagement and enrolment, service delivery, service monitoring and billing.
- The department does not expect the number of enrolled patients to begin to increase significantly until early to mid-November.



HCH Stage One Trial – Implementation Update

- Second phase 1 December
- 153 practices have signed up (of remaining 178).
- Lessons from 1 October phase will be applied.
- Trial ceases on 30 November 2019



HCH Stage One Trial – Implementation Update

- Range of infrastructure has been developed
 - Payment system
 - Risk stratification tool
 - Education and training modules
 - Practice guidelines and consumer resources
 - Evaluation framework



Evaluation

- Department appointed Health Policy Analysis in consortia with big data and CHERE.
- The evaluation will focus on:
 - Assessing the suitability of Health Care Homes for national rollout for different practice types across a range of contexts
 - Identifying changes in the way participating practices organise and deliver health care to their patients
 - Estimate early impacts of the Health Care Homes model on patient outcomes



Evaluation

- Identify changes in the way participating practices organise and deliver health care to their patients
- Estimate early impacts of the Health Care Homes model on patient outcomes
- Assess the suitability of Health Care Homes for national rollout for different practice types across a range of contexts



Implications for rural Australia

- HCHs will benefit both practices and patients in rural and remote Australia through:
 - ❖ Increased flexibility for workforce roles
 - ❖ Individualised care plans for patients
 - ❖ The potential for greater use of technology to improve coordination and access
- Expertise of rural and remote providers built into design and implementation phase.



Implications for rural Australia continued

- A range of experts with experience in rural, regional and remote areas on the Health Care Homes Advisory Groups.
- 40 of the 176 participating Health Care Home practices are located in areas with a Modified Monash model rating of 3-7.
- Consultations with consumers and carers in seven regional and urban locations.



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Questions

www.health.gov.au/healthcarehomes