




# Maleny Soldiers Memorial Hospital A case study

In making magic happen without the bureaucrats noticing



# Maleny Soldiers Memorial Hospital

## A case study

- ▶ To revitalize rural health we need to reverse the flow of patients and staff by using generalist to build capacity in our rural health systems by finding novel solutions to local problems




# General Problems of Rural health

- Access
  - Equity
  - Resources
  - Work force
  - Applicability
  - Affordability
  - Efficiency
- 




# Solution

- Increase work force
  - Increase quality of the workforce
  - Increase resources
  - Improve the use of resources
- 

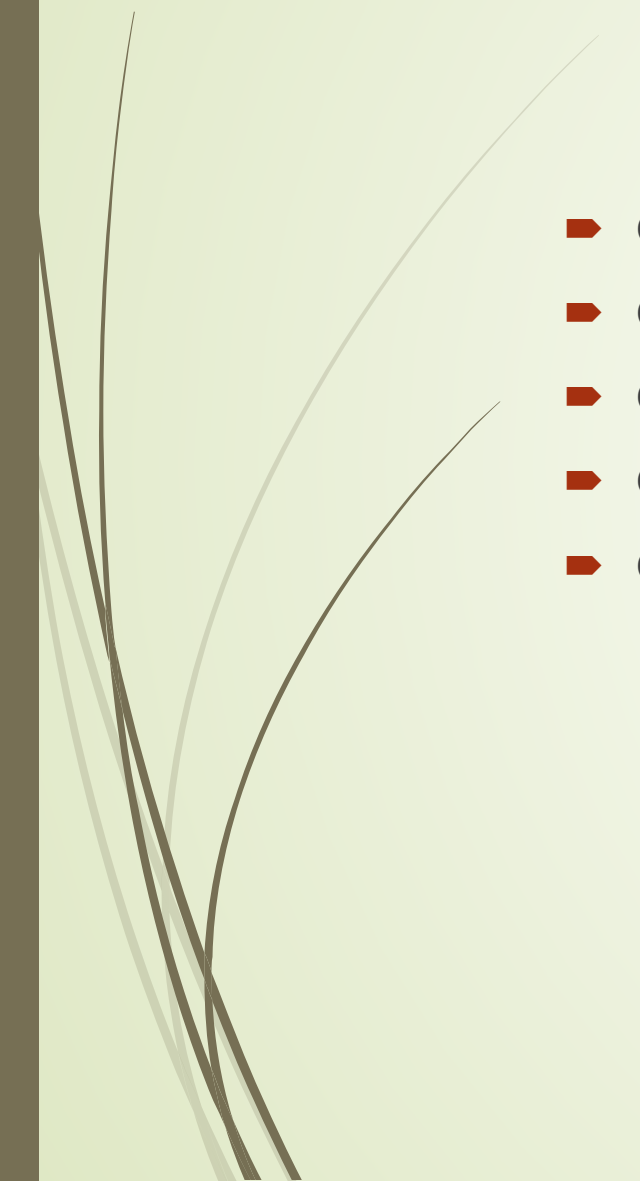



# Solution

- Specifically develop programmes to reverse the flow from tertiary centers to rural centers
  - Using the advantages of economic efficiency and generalism
- 



# How does generalism Help?

- ▶ Generalist are efficient
  - ▶ Generalist are cost effective
  - ▶ Generalists are adaptable
  - ▶ Generalist are innovative
  - ▶ Generalists are flexible
- 



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- ▶ [Movement Disorder clinic factsheet MSMH \(3\).pdf](#)




# Referral source

- ▶ 50 percent from GP
- ▶ 20 percent from geriatricians
- ▶ 25 percent from Neurologists
- ▶ Remainder from other subspecialty medicine





# Numbers

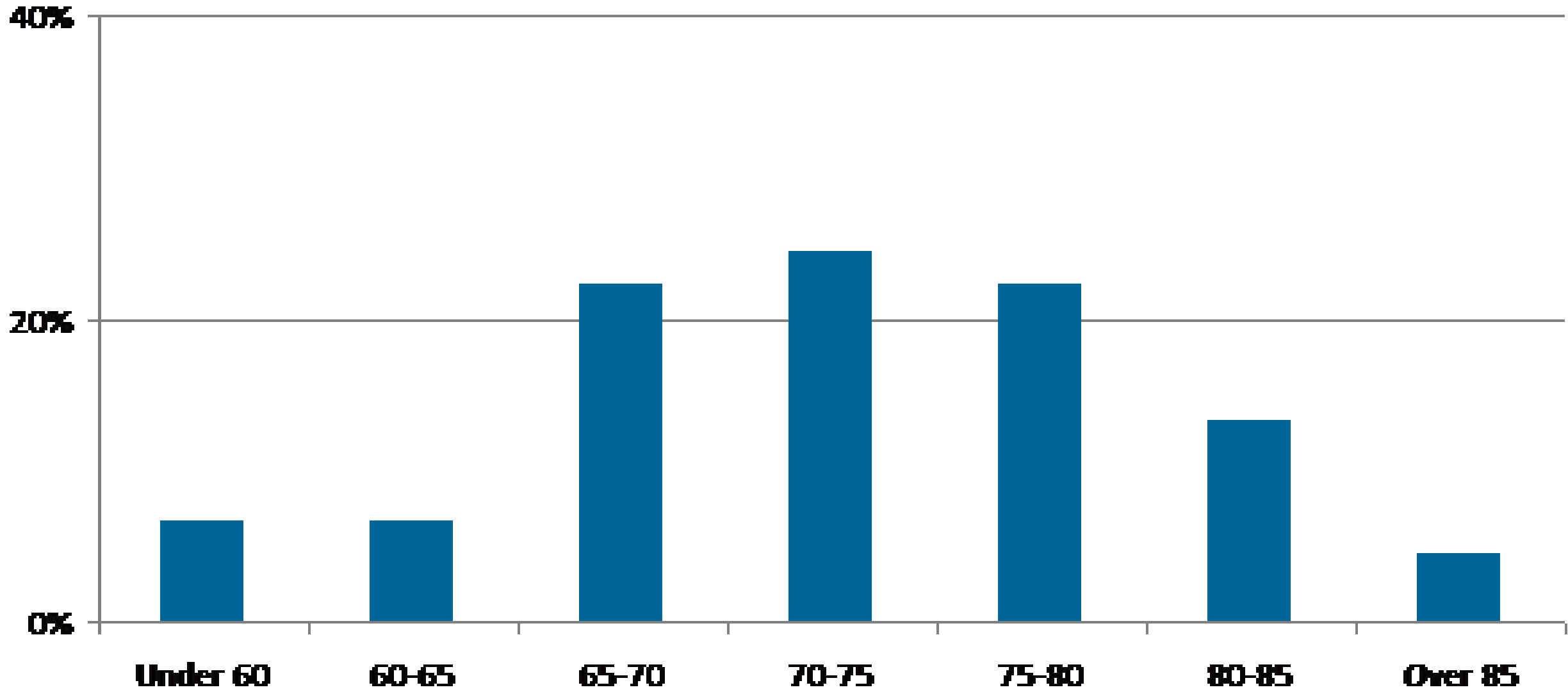
- ▶ 20 appointments across 4 doctors per week
  - ▶ 300 new patients per year
  - ▶ 800 review patients per year
  - ▶ Decrease neurological outpatients by that amount
  - ▶ Decrease Neurological outpatient wait times by 30 percent
- 



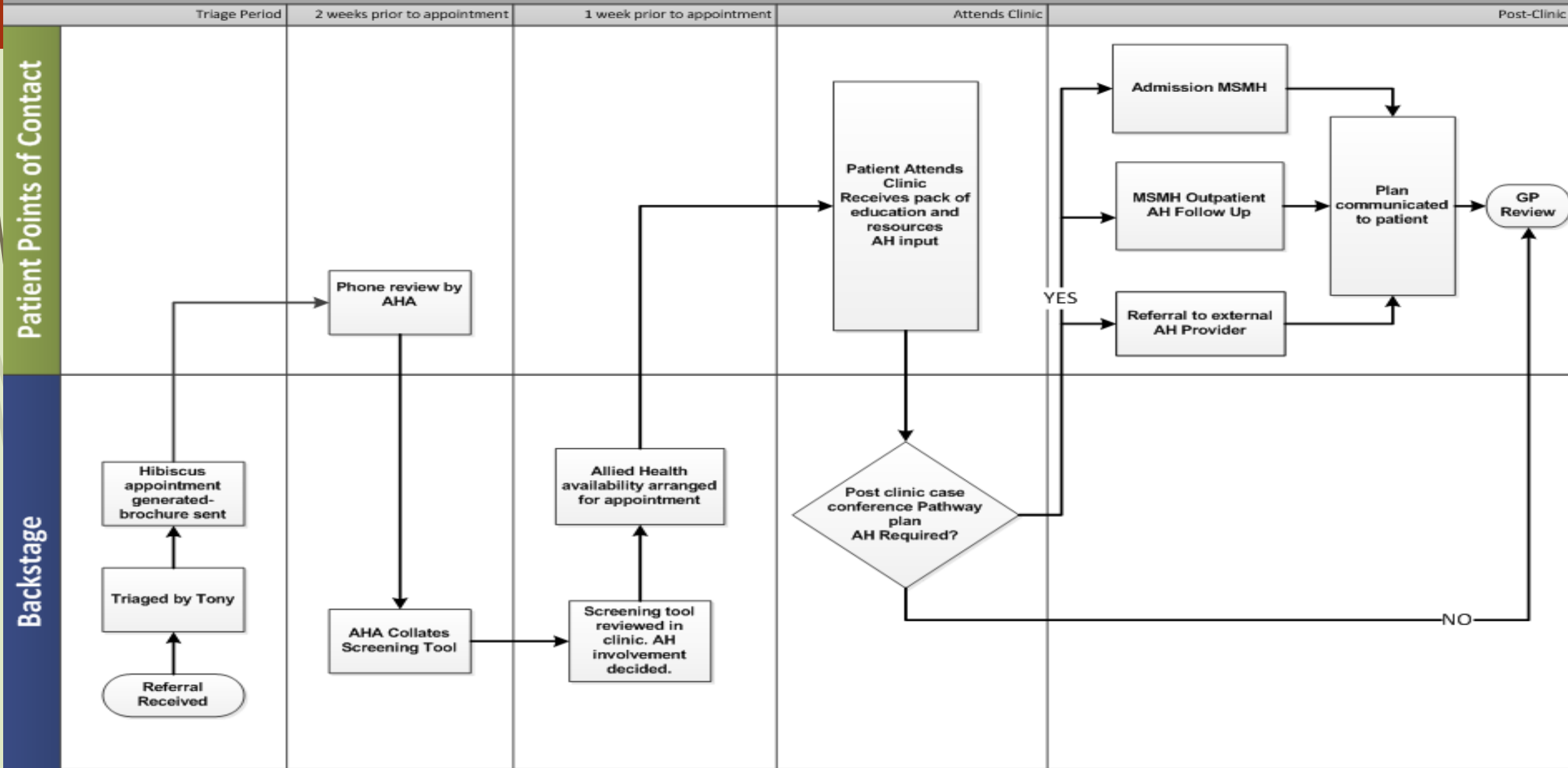
# Residential location

- ▶ 12 percent Maleny
- ▶ 80 percent Sunshine coast hospital and health service
- ▶ 8 percent from outside the hospital and health service

## Percentage of Age Group




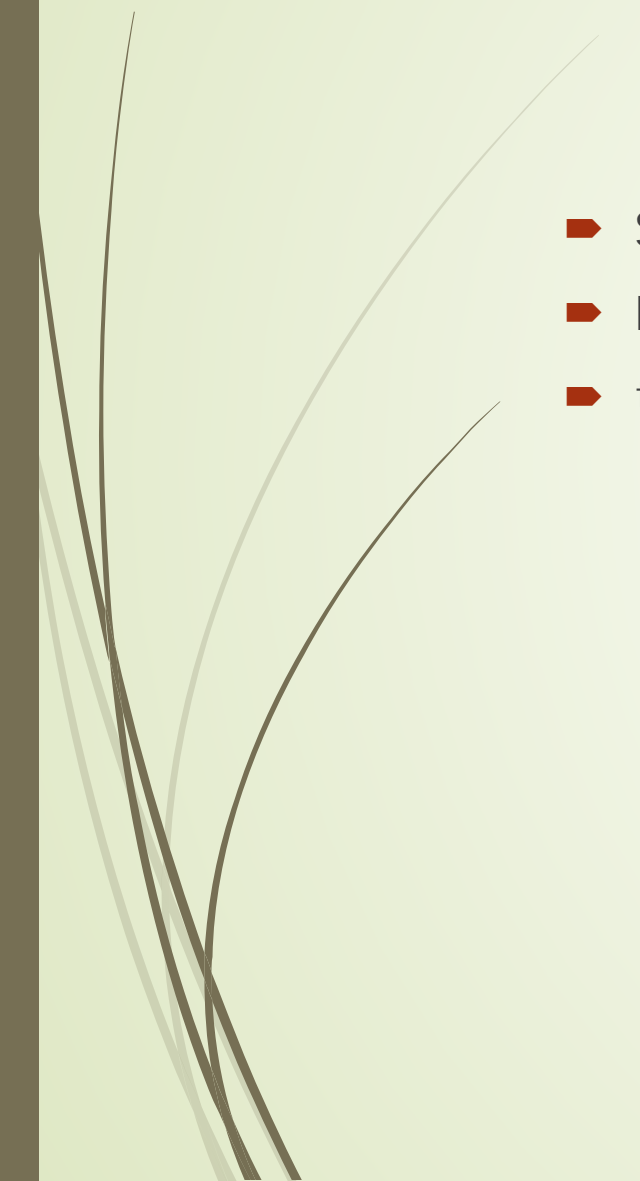
# Movement Disorder Clinic- Proposed Pathway





# The Message

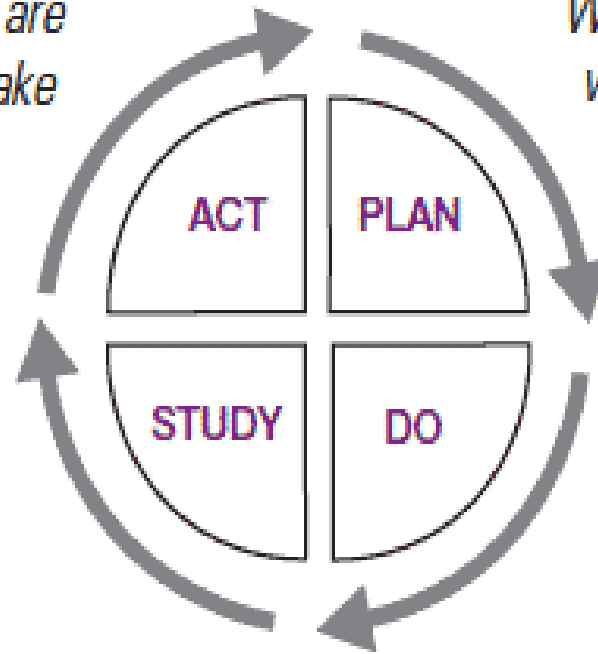
- ▶ To improve rural health we need to reverse flow. We need patients , resources and workforce back to rural areas
- ▶ By embracing generalism we can provide high quality patient and community centric care that is relevant, applicable, flexible and makes economic sense
- ▶ Specifically by finding specific high quality programs and embracing them
- ▶ Making the rural Hospital essential for the central health service

- 
- Survive
  - Innovate
  - thrive
- 

# Reiteration

*What changes are we going to make based on our findings?*

*What exactly are we going to do?*



*What were the results?*


*When and how did we do it?*



# What the bureaucrats see

- ▶ Last year saw over 300 patients that would have been on the neurological wait list
- ▶ Removed over 1000 bed days from the tertiary hospital inpatient load
- ▶ While only using block funding
- ▶ Financially efficient patient treatment





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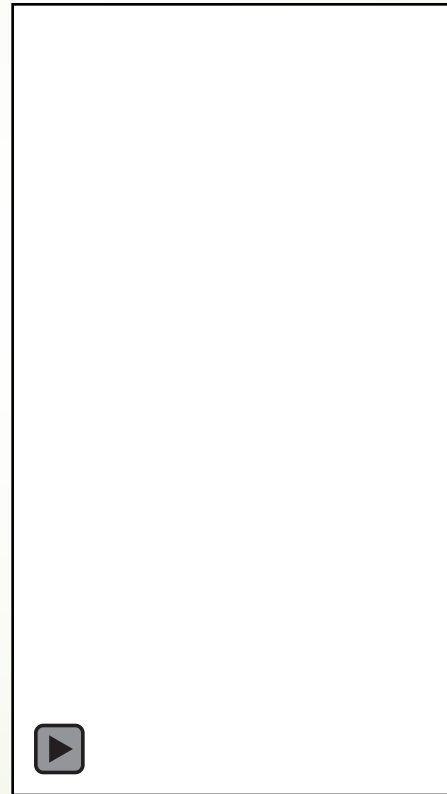



What the patient sees





# Maleny Soldiers Memorial hospital Movement Disorder clinic






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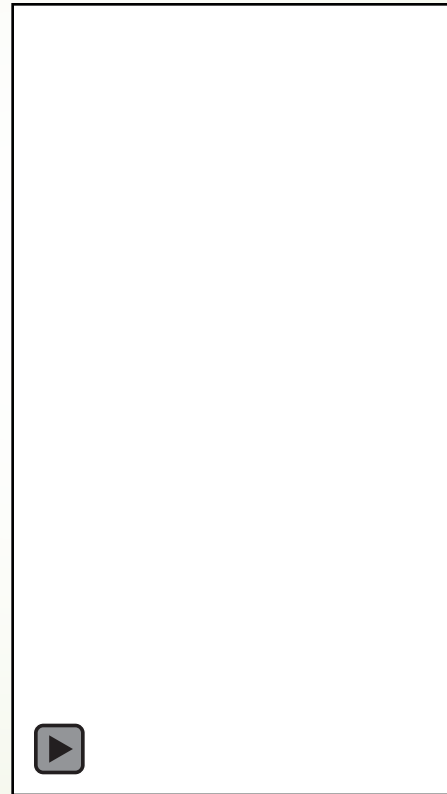
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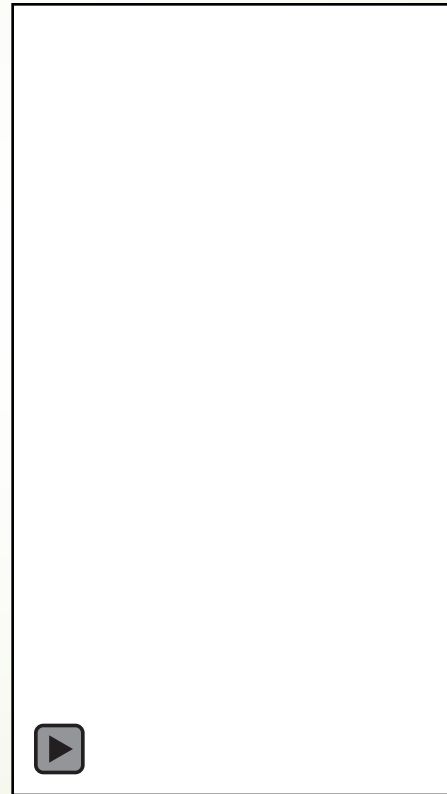
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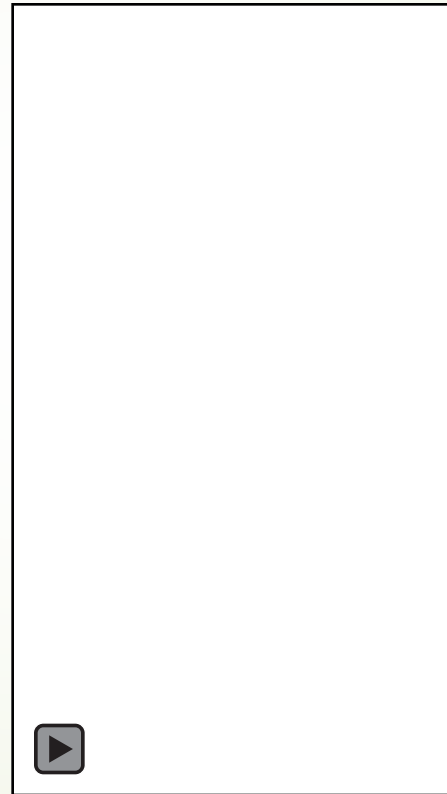
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