



## AARE Conference 2022 Terms & Conditions

AARE has engaged ConferenceNational as its conference organiser for the 2022 Annual AARE Conference. By purchasing goods and services from ConferenceNational for the AARE Conference 2022, the following Terms & Conditions apply to registrations and payment for attendance at the conference.

All prices displayed are in AUD, include GST and are correct at date of publication. Any prices quoted may be subject to change until registration confirmed.

### **Cancellation and amendment to conference registrations (including pre-conference events, tours and other social activities)**

Once a delegate registers and receives their registrations confirmation, ConferenceNational will provide one set of complimentary changes (where no change in total fee applies). Any further reviews/changes made after this, will incur an administration fee of \$10.00 charged directly to the delegate.

Cancellations must be received in writing to [aare@conferencenational.com.au](mailto:aare@conferencenational.com.au).

Cancellation or change to a registration can be made up to seven days prior to the commencement of the conference. Cancellation or changes to registration which result in a refund back to the delegate will incur an administration fee of \$35.

Cancellation less than seven days prior to the commencement of the conference for any reason (e.g. due to COVID, COVID travel restrictions or personal circumstances) will incur a cancellation fee of \$40 for the Pre – Conference, \$150 for the day pass or \$400 for the full conference to be retained by AARE. Delegates who cancel in this time period will be provided with access to a virtual package, details of which will be announced.

### **Credit Card Payments – Security Policy**

ConferenceNational will neither collect nor store your credit card details. On the registration form, you will be directed to use the credit card payment facilities provided by SecurePay.

SecurePay makes the following statement on security:

*SecurePay is committed to data security. SecurePay uses a variety of technologies and procedures to help protect personal information from 1 authorised access, use or disclosure. For example, SecurePay stores the data in computer servers with limited access that are located in controlled facilities secured by the latest in surveillance and security technology. When SecurePay transmit sensitive information (such as credit card numbers), SecurePay protects it through using strong methods of encryption required as per PCI-DSS. SecurePay is a level 1 certified PCI-DSS compliant provider. Payments by credit card can be made by Visa, Mastercard or American Express and will incur a transaction fee. Credit card merchant fees are non-refundable.*



## **Consumer Data Privacy Policy:**

By completing the registration form, you acknowledge that the details supplied by you may be made available to the AARE Conference Committee, and conference venue and accommodation providers (if applicable) for the purposes of room bookings and conference related items only.

Your details will be included in the delegate list for the purpose of event logistic arrangements only. AARE and ConferenceNational are dedicated to keeping your details private. Any information we collect in relation to you is kept strictly secured. We do not pass on, sell or swap any of your personal details with anyone. We use this information to identify your registration attendance and conference requirements only.

With your permission, your profile will be included in the delegate app to enable delegate networking during the conference.

## **Photography & videography**

Attendees are advised that photographs and videos may be taken during the conference and reproduced for promotional purposes. This would not include research presentation material unless individual consent is secured.

## **Insurance**

It is strongly recommended and your responsibility to have insurance to cover medical, travel and registration expenses in the event of unforeseen circumstances.

## **Liability and Warranty**

The Consumer Guarantees Act 1993 applies to the sale of goods and services to consumers. If the goods or services are acquired for a business, then our liability is limited to the contract price.

## **Disclaimer**

The conference conveners reserve the right to change activities, topics and presenters where necessary. Neither the organisers (ConferenceNational) nor the conveners shall be liable for any loss caused by the cancellation of the conference where such cancellation is due to Force Majeure. The term "Force Majeure" means any circumstance beyond the reasonable control of the organisers including but not limited to war, hostilities (whether war be declared or not), terrorism, aircraft hijacking, military operation, riot, civil war, rebellion, civil commotion or unrest, natural disasters, Acts or Regulations of government, refusal to grant visas, explosions, transport delays, transport difficulties and the insolvency or airline carriers. The organisers will use all reasonable efforts to conduct the conference despite the intervention or occurrence of any such cause.